

UK Power Networks Access Statement Annual Report 2015-16



UK Power Networks owns, operates and manages three of the 14 regulated electricity distribution networks in Great Britain, covering London, the South East and the East of England. Our networks deliver electricity to 18 million people (8.2 million homes and businesses); 28% of the United Kingdom's population. Our networks' unique geographic location is home to significant existing and future infrastructure. Our plans ensure that UK Power Networks' customers will benefit from further improvements in reliability and customer service, and our investment programme will deliver the required network capacity in our regions, which are the highest growth part of the UK.

UK Power Networks, having reviewed the recommendation of UKRN (UK Regulators Network), has produced this document to raise the profile of how our organisation supports infrastructure investment across the UK, and how parties can seek information when working near our assets.

If you require access or information regarding our assets, the relevant UK Power Networks' representative(s) can be found [here](#).

UK Power Networks places great importance on relationships. We have extensively engaged with different infrastructure companies and customers of various scales. As an example, we design, construct, operate and maintain electricity distribution networks at critical infrastructure such as Heathrow airport, HS1 rail, and large events such as the 2012 Olympic Games.

As an example of future collaborations with the infrastructure sector, the Edison Capital Delivery Alliance will reduce the overlap of work carried out between involved parties, reduce costs, and bring experiences from different fields together and deliver successful projects through collaborative arrangements in other regulated sectors.

Most recently, UK Power Networks was awarded Utility of the Year 2016, testament to our continued efforts to improve services to clients. Ofgem's Stakeholder Panel ranked our work with stakeholders as the second best in the industry in 2015/16. Acting on what our stakeholders tell us is central to our approach. Further information can be found in our:

- [2015-16 Annual Report](#);
- [ED1 Commitments Report](#);
- [Incentive on Connection Engagement Reports](#);
- [Long Term Development Statements \(LTDS\)](#); and
- [Regional Development Plans \(RDP\)](#).