


Power cuts are rare so **peel off this sticker** and **keep it safe** in case you need it...

## Powercut?

Contact UK Power Networks 24 hours a day

 **Text POWER** and your postcode to 80876

 **ukpowernetworks.co.uk/powercut**

 **0800 31 63 105**

 (free from a landline or mobile phone)

  @ukpowernetworks

Peel HERE



UK Power Networks owns and maintains the electricity cables and lines in this area of the UK making sure your lights stay on.

## Would you need extra support if you had a **Powercut?**

Power cuts don't happen very often but if the electricity network faults or is damaged it's our job to get your lights back on quickly.

Do you or someone you know need extra support during a power cut, maybe a relative, friend or neighbour?

If you live in this part of the UK that we cover then get signed up to our **register for free**.

If you're a carer please apply on behalf of someone that will benefit from this.

We will not charge you for applying to our Priority Services Register, receiving text messages and any other service will be free of charge.

This doesn't necessarily mean we can get your power back on more quickly but you will receive:

- ✓ A priority number that you can call 24 hours a day if you have a power cut
- ✓ Regular text message or phone updates during a power cut
- ✓ A welcome booklet
- ✓ Extra support from the British Red Cross to visit your home during an emergency (we'll check with you first)

Moisten along gummed edge  
How to apply for **free** extra support during a **Powercut**

• Online [www.ukpowernetworks.co.uk/priority](http://www.ukpowernetworks.co.uk/priority) • Email [psr@ukpowernetworks.co.uk](mailto:psr@ukpowernetworks.co.uk) • Call (free) **0800 169 9970**  
• Text Relay **18001 0800 31 63 105** • Complete this form, detach and post (free of charge, no envelope or stamp needed)

**Who can apply?** You can apply for these reasons, please specify which is most relevant

<input type="checkbox"/> Dependent on medical equipment	<input type="checkbox"/> Chronically ill	<input type="checkbox"/> Disability
<input type="checkbox"/> Visually impaired or blind	<input type="checkbox"/> Hearing impairment or deaf	<input type="checkbox"/> Elderly
<input type="checkbox"/> Nursing or residential home	<input type="checkbox"/> Young baby in household	
<input type="checkbox"/> Other _____		

To offer these services we may share your personal data with the British Red Cross, emergency responders, your electricity supplier and contractors who work on our behalf. By filling in this form you agree to us sharing your personal data in this way. Your data will not be used for marketing purposes and will be managed in accordance with the requirements of the Data Protection Act 1998.

Please tick if you need our literature in: braille  audio  or larger font  (Please tick one)

Title \_\_\_\_\_ First name \_\_\_\_\_ Last name \_\_\_\_\_

Telephone number \_\_\_\_\_ Mobile \_\_\_\_\_

Address \_\_\_\_\_

Postcode \_\_\_\_\_ Email \_\_\_\_\_

How do you want us to contact you during a power cut?  Call me  Text me  Contact someone else (details below):

Completing this on behalf of someone else? Your name \_\_\_\_\_ Your telephone number \_\_\_\_\_

Moisten along gummed edge

Business Reply Plus  
Licence Number  
RTEA-JEGJ-BJSE



Priority Services  
UK Power Networks  
Fore Hamlet  
Ipswich  
IP3 8AA

2



Please detach along the perforated line, moisten gummed edge,  
fold and seal before posting. No stamp or envelope required.



**Powercut?** **Contact us!**

Sticker and application form inside



v5March2016  
UK Power Networks (Operations) Ltd. Registered in England and Wales. Registered  
No. 3870728. Registered Office: 237 Southwark Bridge Road, London, SE1 6NP