

**Appendix 1: Table of Services and Standards**

COLUMN 1 – SERVICE	COLUMN 2 – STANDARD
<p><b>1. Provision of Quotations</b>                      Provide a Quotation:</p> <p>(a) <b>low voltage demand:</b> for a new Demand Connection to the licensee’s Distribution System where the highest voltage of the assets at the Point of Connection and any Associated Works is not more than one kilovolt.</p> <p>(b) <b>low voltage generation:</b> for a new Generation Connection to the licensee’s Distribution System where the highest voltage of the assets at the Point of Connection and any Associated Works is not more than one kilovolt.</p> <p>(c) <b>high voltage demand:</b> for a new Demand Connection to the licensee’s Distribution System where the highest voltage of the assets at the Point of Connection and any Associated Works is more than one kilovolt but not more than 22 kilovolts.</p> <p>(d) <b>high voltage generation:</b> for a new Generation Connection to the licensee’s Distribution System where the highest voltage of the assets at the Point of Connection and any Associated Works is more than one kilovolt but not more than 22 kilovolts.</p> <p>(e) <b>extra high voltage demand:</b> for a new Demand Connection to the licensee’s Distribution System where the highest voltage of the assets at the Point of Connection and Associated Works is more than 22 kilovolts but not more than 72 kilovolts.</p> <p>(f) <b>other connections:</b> for a new Demand Connection or Generation Connection to the licensee’s Distribution System that is not included within the preceding sub-paragraphs.</p>	<p>within <b>fifteen Working Days</b> of receiving the request</p> <p>within <b>thirty Working Days</b> of receiving the request</p> <p>within <b>twenty Working Days</b> of receiving the request</p> <p>within <b>fifty Working Days</b> of receiving the request</p> <p>within <b>fifty Working Days</b> of receiving the request</p> <p>within <b>sixty-five Working Days</b> of receiving the request</p>

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<b>COLUMN 1 – SERVICE</b>	<b>COLUMN 2 – STANDARD</b>
<p><b>2. Information and design submissions</b></p> <p>(a) <b>Point of Connection information:</b> provide the technical information necessary to enable the applicant to identify the proposed location and characteristics of the Point of Connection of the Premises to the licensee’s Distribution System, where the highest voltage of the assets at that point and any Associated Works is more than 22 kilovolts but not more than 72 kilovolts.</p> <p>(b) <b>design submissions for low voltage and high voltage connections:</b> in response to a design submitted by the applicant for the licensee’s approval, outlining a new proposal for connecting Premises to the licensee’s Distribution System, provide a written approval of the proposed design, or a written rejection stating reasons for rejection.</p> <p>(c) <b>design submissions for extra high voltage and other connections:</b> in response to a design submitted by the applicant for the licensee’s approval, outlining a new proposal for connecting Premises to the licensee’s Distribution System, provide a written approval of the proposed design, or a written rejection stating reasons for rejection.</p>	<p>within <b>thirty Working Days</b> of receiving the request</p> <p>within <b>ten Working Days</b> of receiving the proposed design (unless any part of it would require or directly affect the use of extra high voltage assets)</p> <p>within <b>twenty Working Days</b> of receiving the proposed design</p>
<p><b>3. Final Works and Phased Energisation</b></p> <p>Subject to all conditions precedent being met:</p> <p>(a) <b>low voltage connections:</b> complete the Final Works for a low voltage connection.</p> <p>(b) <b>high voltage connections:</b> complete the Final Works for a high voltage connection.</p> <p>(c) <b>extra high voltage connections:</b> inform the applicant of the date by which it is proposed to complete the Final Works for an extra high voltage</p>	<p>within <b>ten Working Days</b> of receiving the request or on a later date that has been requested by the applicant and agreed by the licensee</p> <p>within <b>twenty Working Days</b> of receiving the request or on a later date that has been requested by the applicant and agreed by the</p>

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<p>connection.</p> <p>(d) <b>low voltage energisation:</b> complete the works required for a low voltage Phased Energisation.</p> <p>(e) <b>high voltage energisation:</b> complete works required for a high voltage Phased Energisation.</p>	<p>licensee</p> <p>within <b>twenty Working Days</b> of receiving the request (and complete the works as soon as reasonably practicable) or on a later date that has been requested by the applicant and agreed by the licensee</p> <p>within <b>five Working Days</b> of receiving the request or on a later date that has been requested by the applicant and agreed by the licensee</p> <p>within <b>ten Working Days</b> of receiving the request or on a later date that has been requested by the applicant and agreed by the licensee</p>
<p><b>Note:</b> the conditions precedent to be satisfied for the purposes of Part 3 of this Table are those specified by the licensee and agreed by the applicant under the provisions of the Construction and Adoption Agreement (as defined in Engineering Recommendation G81 of the Energy Networks Association) or such similar agreement as the licensee may from time to time adopt.</p>	