

Application for a new connection

For information on costs and timescales, please visit
ukpowernetworks.co.uk/newconnectioncost

Contacting us is easy

Call us (Mon to Fri, 8.30am - 5pm)



0800 029 4280

Visit our website



ukpowernetworks.co.uk



Please complete as much of the application form as you can. If you need help or have any questions please get in touch with us.

1: Your contact details

Are you applying on behalf of a company?

Company name

Title

First name

Last name

Building no.

Building name

Street name

Town/City

County

Postcode

Mobile telephone number

Landline telephone number

Email address (Please ensure you enter the correct address)

We'll send you information and reminders of appointments by email, text message and over the telephone.

Would you rather receive these by post?

Yes

2: Your quote

Do you need a budget estimate or formal quote?

Budget estimate

Formal quote

 A budget estimate is a good option if you're not sure that you need the work done and you want a guide price to make a decision. This estimate is produced without a surveyor visiting your site or property. It may vary considerably from a formal quote, and you cannot accept it. Choose a formal quote if you're sure you need the work done. A surveyor will visit your site or property to discuss the work so we can provide an accurate quote.

How would you like to receive your budget estimate or quote?

Email

Post

3: Authorised representative

Due to legislation set out in the General Data Protection Regulation (GDPR) we are unable to speak to another person about your application and the work, unless we have your authorisation in writing. This is known as an authorised representative. Would you like us to be able to discuss your application with anyone else? This can be your spouse or partner, contractor, a builder, or electrician.

Title

First name

Last name

Building no.

Building name

Street name

Town/City

County

Postcode

Mobile telephone number

Landline telephone number

Email address

4: Address where you need the work done (if different from the details in section 1)

House no.

Building name

Street name

Town/City

County

Postcode

About the property

What type of property is it?

House

Flat

What is the main use?

Residential

Commercial

Is this a new build?

Yes

No

We will need to park two of our vans outside your property on the day we carry out the work. Is there enough parking for two vans?

Yes

No

Are there any parking restrictions outside your property? (For example, resident's parking, double yellow lines, red routes or loading bays.)

Yes

No

If 'Yes', what parking restrictions are there?

5: Your power requirements

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Can you describe what you're planning?

(For example, I'm building a new house. Please provide any extra information that you think will help us process your application.)

What type of electricity connection do you need?

(An average three bedroom home with gas central heating normally needs a single phase connection.)

Single phase

Three phase

I don't know

How many properties do you want connected?

(Up to 4)

When would you like your power connected?

(MM/YYYY)

How will the property be heated?

Gas

Electric

Other

If 'Other', please give details below

Please let us know if you're planning on installing any equipment or appliances which are likely to have high power requirements

Ground source heat pump

Micro generation

Large motors and welders

Electric vehicle charging points

Rating of appliance(s) (kW)

Make and manufacturer name of appliance(s)

6: Connection services

A meter box protects the electricity supply and meter. Which of the following types of meter box would you like?

A flush mounted meter box

i This is commonly used for newly built homes, it fits flush against the outside wall (does not stick out). To fit this a cavity needs to be created in your property wall then the box fits into the cavity. We can provide a price for the box, but your builder would need to install it.

A surface mounted meter box

i This is the easiest type of box to install and can be screwed directly to your wall of your property. We can provide a price for the box, but your builder would need to install it.

I'll provide my own

i Your electrician will be able to tell you where you can get one from. You will need to install the meter box yourself. It must be lockable and made from glass reinforced plastic with a backboard fitted inside to mount the meter and electrical equipment. Please make sure you buy a meter box that is the correct size to fit electricity equipment inside. Slim fit meter boxes do not meet our standards because they aren't big enough.

Not sure

i If you don't want to commit to a decision right now, don't worry. We can discuss this with you at a later stage.

To carry out the work there will need to be some digging on your land. Would you like us to do this digging?

Yes

I'll arrange it myself

I'm not sure

 To carry out the work we may need to get to the underground electricity cables by digging a trench on your property. We can dig this for you or you can arrange it yourself. If we dig the trench, we'll dispose of any materials and restore the original surface. We may need to dig very deep to get to the electricity cables. This may involve us using professional digging machinery. If you would like to do the digging yourself bear in mind that digging near live electricity cables is extremely dangerous and other utilities such as gas pipes may be present. You must read the booklet "[Avoiding danger from Underground Services](#)" (HSG47) published by Health and Safety Executive. If you do the digging you will be responsible for filling in the trench, disposing of any leftover material and restoring the original surface. We will need to do any digging in the public path or road.



Looking after your information

We are committed to protecting your privacy. We will not use your information for marketing purposes, but we work with two research organisations – Rant & Rave and Explain Research – who may contact you for feedback about our service. We share your feedback with Ofgem, our regulator. We will not sell or pass on your information to any other third party for any purpose. For more information on how we will treat your personal information, please read our privacy policy: ukpowernetworks.co.uk/privacypolicy

Please send to



myservice@ukpowernetworks.co.uk



Fax 01279 824936



Connections Team, UK Power Networks, Metropolitan House, Darkes Lane, Potters Bar, Hertfordshire, EN6 1AG

It would also be useful if you sent us:

A plan of your property. This should show where you want your new electricity meter located. You can draw this plan yourself or send your architect's plans if you have them.

A map of your property. This should show the boundary of your property, the names of any roads around the property, and any hazards or obstructions on the land. You can draw this map yourself or use an online mapping tool such as Google Maps.

What's next?



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