

Statement of Miscellaneous Charges

UK Power Networks

Effective from 1 April 2019

Version 1.0



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1. Introduction

This statement has been produced to inform Suppliers, Generators, Licensed Distribution Network Operators and any other persons of our transactional charges for the following companies: Eastern Power Networks plc, London Power Networks plc and South Eastern Power Networks plc, collectively referred to herein as “UK Power Networks”.

These charges are for activities that support the competitive energy market and will be billed by UK Power Networks on an individual basis for any service requested.

All charges in this statement are shown exclusive of VAT. Invoices will include VAT at the applicable rate.

2. Energisation, de-energisation and re-energisation services

The following charges apply where the relevant service is required of UK Power Networks or our agent rather than the Supplier’s own Meter Operator. These charges are based on the energisation, de-energisation and re-energisation being undertaken at the service cut-out/meter position. Other methods of de-energisation, re-energisation (e.g. service cable joint), or any work associated with a connection at Extra High Voltage will be individually quoted.

Each visit made to a premise to carry out an energisation, de-energisation, re-energisation or associated with connections to a Protective Multiple Earthing terminal, will be charged as follows:

| | | | |
|----|--|---------------------------------|---------|
| E1 | Single Phase or Polyphase (Direct) Installation – Standard Lead Time Equal to or more than seven full working days’ notice, Monday to Friday, excluding Bank Holidays | Attendance in normal hours | £270.00 |
| | | Attendance outside normal hours | £405.00 |
| E2 | Single Phase or Polyphase (Direct) Installation – Short Notice Equal to or less than six full working days’ notice, Monday to Friday, excluding Bank Holidays | Attendance in normal hours | £360.00 |
| | | Attendance outside normal hours | £540.00 |
| E3 | Cancelled Visit, less than 24 hours prior to scheduled visit time (E1 or E2) | | £17.00 |
| E4 | Low Voltage Polyphase (CT) Installation or High Voltage Installation | Attendance in normal hours | £450.00 |
| | | Attendance outside normal hours | £675.00 |
| E5 | Cancelled Visit, less than 24 hours prior to scheduled visit time (E4) | | £45.00 |
| E6 | Abortive Visit Where job cannot be completed due to circumstances beyond UK Power Networks’ control | | £150.00 |

Normal working hours are between 09.00 to 17.00 hours, Monday to Friday, excluding Bank Holidays.

3. Disconnection of a site

Application to disconnect a supply:

Suppliers wishing to request a disconnection must submit a Disconnection Notice in accordance with their Use of System Agreement.

Where a party requests the disconnection of a site, then an individually assessed charge will be quoted. Charges will be levied in accordance with UK Power Networks’ Connection Charging Methodology.

In the case of High Voltage or Extra High Voltage connections UK Power Networks must be consulted at the earliest possible stage. Proposals for the removal of equipment will be subject to individual assessment.

4. Services ancillary to use of system

4.1 Service termination issues

When a defect with our service termination equipment at any premise is reported to us, we will normally rectify the defect free of charge unless one (or more) of the following criteria applies:

- we are requested to carry out the work outside of normal working hours and it is not an emergency situation¹;
- a defect is reported and no fault is found on our network equipment;
- a defect has been reported under the wrong fault category;
- a defect is within six months of a meter change or installation and, in our reasonable opinion, was caused by the change or installation;
- replacement of our service cut-out is requested and it is not in an unsafe condition and can be operated by suitably trained and equipped personnel;
- a service termination alteration is requested to facilitate a meter change.

Charges are shown in the table below and will be levied on the registered supplier of the MPAN at the time of the request. The relevant charge is applicable even when the visit does not result in the works being carried out. Please note that more than one charge may apply, depending on the extent and nature of the works required and when they are carried out.

| | | | |
|----|---|---------------------------------|---------|
| S1 | Charge for attendance outside of normal working hours for the correction of non-emergency defects | | £40.00 |
| S2 | No defect found | Attendance in normal hours | £70.00 |
| S3 | | Attendance outside normal hours | £100.00 |
| S4 | Defect was reported under the wrong category | Attendance in normal hours | £125.00 |
| S5 | | Attendance outside normal hours | £150.00 |
| S6 | Attendance to a defect caused by the change or installation of metering equipment | Attendance in normal hours | £125.00 |
| S7 | | Attendance outside normal hours | £150.00 |

| | | |
|--|--|-----------------------|
| | Replacement of a single-phase service cut-out which is not in an unsafe condition | Individually assessed |
| | Replacement of a multi-phase service cut-out which is not in an unsafe condition | |
| | Service termination alteration and /or associated equipment to facilitate meter change | |

Normal working hours are between 09.00 to 17.00 hours, Monday to Friday, excluding Bank Holidays.

4.2 Alteration to service termination equipment

Where alteration to our service termination equipment at any premises is required to facilitate a meter change or installation, this must be requested using our connection works applications process. Please refer to the 'Connections' area of our website for further information, including contact details: www.ukpowernetworks.co.uk

¹ Emergency situation is a Category A defect which requires immediate attendance. Category A defects are listed in the Master Registration Agreement Data Item 'asset condition code'.

4.3 Assisting suppliers to counter theft

Where UK Power Networks is requested to attend site and to undertake work on its distribution system to support a Supplier's activities a charge will be payable by the Supplier irrespective of whether the site visit was undertaken at the instigation of the Supplier or their Revenue Protection Agent.

| | | | |
|----|---|----------------------|-----------|
| T1 | Replace a cut-out that has been intentionally tampered with and is in a unsafe condition | Normal hours | £150.00 |
| | | Outside normal hours | £225.00 |
| T2 | De-energisation or re-energisation ² of a premise upstream of the cut-out on UK Power Networks' Distribution System (e.g. service cable joint) | | £1,800.00 |
| T3 | Call out and attendance to a site where work is subsequently aborted by the Supplier or their Revenue Protection Agent while at site | Normal hours | £105.00 |
| | | Outside normal hours | £150.00 |

Normal working hours are between 09.00 to 17.00 hours, Monday to Friday, excluding Bank Holidays.

In the event that UK Power Networks is requested to effect a de-energisation or re-energisation at the cut-out/meter position in relation to a Revenue Protection incident or where UK Power Networks is erroneously called out because of a tampered installation then the charges shown in Section 2 (E1 to E6) shall apply.

4.4 Qualification and application of LV Sub HH metered tariff

Where a party requests UK Power Networks to conduct a site visit or technical assessment to determine whether under Schedule 16 of DCUSA a site should be allocated the 'LV sub HH metered tariff', an individually quoted charge will be levied on the party.

4.5 Other Services

Charges for other services ancillary to Use of System will be individually quoted.

5. Radio teleswitch services

UK Power Networks may provide radio teleswitch services to those who wish to sponsor group codes. The charges for these services will be agreed in each case and will reflect the level of complexity in the proposed arrangements.

² For Disconnection of a site see section 3 above.

6. Charges for meter point administration services

Standard licence condition 18 statement

This section sets out the basis upon which charges will be made for the provision of metering point administration services:

| | | |
|--|--------------|-------------------------|
| Provision of Contact Notice | | |
| per notice | - manual | £15.00 |
| per notice | - electronic | £15.00 |
| Full Refresh (other than one per year through the Data Aggregator) | | |
| per refresh | | £475.00 |
| Selective Refresh | | |
| per Supply Number | | £15.00 |
| Resend, when an original transmission of data does not reach the intended recipient's gateway | | |
| per resend | | £25.00 |
| Rejections | | |
| per rejection | | £2.00 |
| Reports provided under clauses 27.2 and 27.4 of the Master Registration Agreement | | |
| per report | | £25.00 |
| No charge shall be incurred for reports provided in the first 6 months from the date of the first report under clause 27.2 only. | | |
| Report to Data Aggregator detailing last file sequence number | | |
| per report | | £25.00 |
| Manual Amendment of Database | | |
| per event | | by individual agreement |

7. Accounting and administration services

UK Power Networks reserves the right to impose payment default remedies. The remedies are as set out in the Distribution Connection and Use of System Agreement, where applicable or else as detailed in the following paragraph.

If any invoices that are not subject to a valid dispute remain unpaid on the due date, late payment interest (calculated at base rate plus 8%) and administration charges will be imposed.

Our administration charges will be set at a level which is in line with the Late Payment of Commercial Debts Regulations 2002:

Administration charges

| Size of Unpaid Debt | Late Payment Fee |
|---------------------|------------------|
| Up to £999.99 | £40.00 |
| £1,000 to £9,999.99 | £70.00 |
| £10,000 or more | £100.00 |