

# Our prices for new electricity supplies in London

If you ask us for a new electricity supply, we will send you a quotation which contains a price. Before you receive this, we think it's important to explain how we will be calculating that price.

## A typical connection

Your price will include costs for the element shown here. It will be broken down into categories to show the work that only UK Power Networks can do. We are the owner of the network and have the responsibility to keep it running safely and efficiently - these are called 'non-contestable' costs. With other elements, you can choose which company does this work for you. This is provided they have the appropriate registrations to show they are competent to do the work, such as being members of the National Electricity Registration Scheme. These are called 'contestable costs'. Both are needed in order for us to complete your job.

## Plant and materials

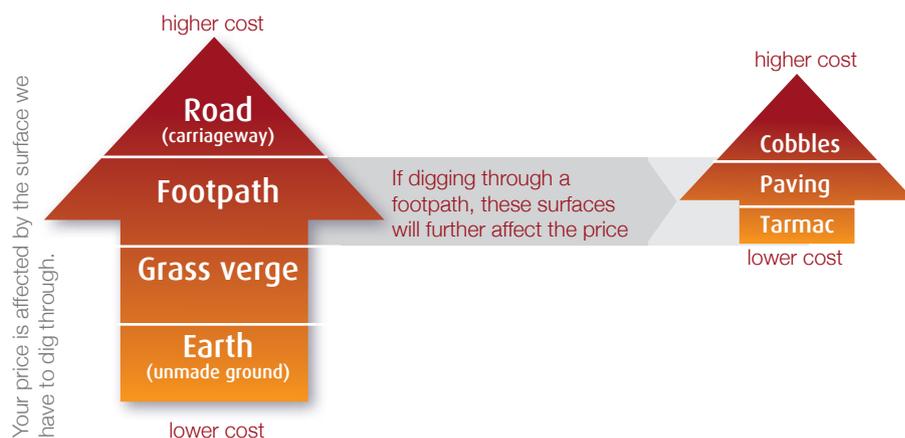
Your price will include cables, plant and other materials needed to complete the electricity connection. These installations may take place on your site or in other areas, such as work in one of our substations to connect your supply.

## Labour

Your quotation will include a charge for our staff and for our contractors, including time to design your job and visit the site prior to starting work on site to check that everything can proceed. While working on site, we aim to minimise disruption to supply when we are working on the network. To work safely we may have to divert electricity supply away from areas where we are working. As a result, some of the costs you pay may be for work off-site, to make sure the network is configured correctly to allow us to complete your job. If the job changes, we may need to amend the charges if more time is required.

## Installing electricity cables

Usually, for a new underground connection, we will have to run a new cable to your site, which makes up a large amount of the total price. Below shows you how your price will be affected by the different types of surfaces we dig through:



# Certain conditions that will affect your price:

## Local authority charges for working in the roads or highways

Running a new underground cable will mean that we need to work in roads or on footpaths. There is cost involved because, depending on the extent of the work, we may need to close off part of the road or footpath, which may require the use of barriers and/or temporary traffic lights.

To do this, we need authorisation from the relevant local authority. This will also affect how quickly we can complete the work because local authorities have the right to set a notice period before they give us permission to work. This can be up to three months and, if the work is expected to cause significant disruption to traffic, we may be told when we can work, which may be in the evenings or at weekends to avoid rush hour. Our standard working hours are from 8am to 4.30 pm, Monday to Friday (except public holidays). If you need work done outside of these hours, your designer can include this in the quotation but please be aware this will increase the price for your job.

## Other factors that may affect the cost of streetworks

If the following need to be done, this will make your quotation more expensive:

- closing bus stops, because of the requirement to provide an alternative
- working in red routes, because additional traffic management will be required
- suspending parking bays, because of the loss of a public facility
- crossing bridges and railway lines, because additional protection measures may be required

## Gaining consents for access to private land

We make every effort, when designing your electricity connection, to minimise the need for crossing private land that is not owned by you. This is because gaining legal consents for crossing the land costs money and can delay your work. However, this is not always avoidable. For example, the shortest route for the cabling for your electricity supply may run across private land.

## Environmental considerations

Working in areas of natural beauty and where there are protected species means that we may be restricted – we may need additional or special permissions to work from environmental agencies or even be barred from working in the area. If this is the case, we will make you aware of this as soon as possible, including expected timeframes to obtain the permissions. Also, if we are restricted in the way we work because of environmental issues, again we will tell you immediately about these restrictions and what they will mean to our connection work timeline and the price of your job.

## How to minimise your costs:

- Make sure you have thoroughly assessed your load requirements so that you are not asking for more than you need
- Avoid variations to your requirements through the design and delivery process
- Keep necessary areas free and accessible when we are planning to work to avoid jobs being aborted. Aborted jobs may incur further charges.

### Further information

For the detailed regulatory framework for our prices, click [here](#)

This can be accessed at [www.ukpowernetworks.co.uk](http://www.ukpowernetworks.co.uk)

> Information for stakeholders > Public information >

Connection, use of system and metering services documents.