

# Understanding your quote

When you receive a connection offer from UK Power Networks you will see three options. The options show the different choices you can make about who carries out your connection work. Work that UK Power Networks can carry out, as well as an Independent Connection Provider (ICP) or an Independent Distribution Network Operator (IDNO), is called Contestable work. Work that only UK Power Networks can carry out is called Non-Contestable work. This guide shows you who can complete different elements of the work.

How much is it going to cost?		Price excluding VAT	Price including VAT
<b>A</b>	UK Power Networks carries out all of the requested 'contestable' and 'non-contestable' works required for your connection	<input type="text"/>	<input type="text"/>
<b>B</b>	UK Power Networks carries out all the 'non-contestable' work and the 'contestable closing joint'. The ICP carries out all other requested 'contestable' work	<input type="text"/>	<input type="text"/>
<b>C</b>	UK Power Networks carries out the 'non-contestable' works only. The ICP carries out all of the works classified as 'contestable'	<input type="text"/>	<input type="text"/>

*\*extract from a UK Power networks 'Convertible Quote'*

## What is the difference between each option?

These diagrams help to explain each of the options, and who can do the work. There are three options because not all of the alternative connections providers can do all of the work that is open to competition – the contestable work.

## Why does the quote include different prices and options? I didn't ask for that?

The options included in the connection offer provide the price for UK Power Networks to complete the work and the price for work UK Power Networks will complete if an alternative connection provider is chosen. We want to make it easy for you to look for, and compare, other quotes. You can request competitive quotes from an Independent Connection Provider for most of the work involved in getting a new electricity connection. Although, some elements can only be completed by UK Power Networks.

The work involved will be split into two categories:

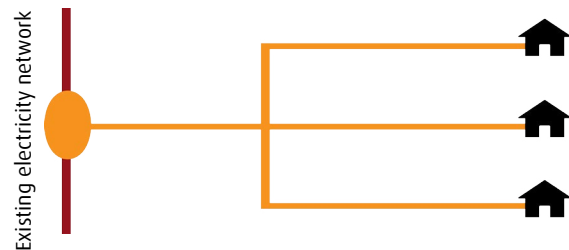
**Non-contestable** - Work that can only be completed by UK Power Networks.

**Contestable** - Work that can be completed by either UK Power Networks or an ICP. A list of providers can be found on our website.

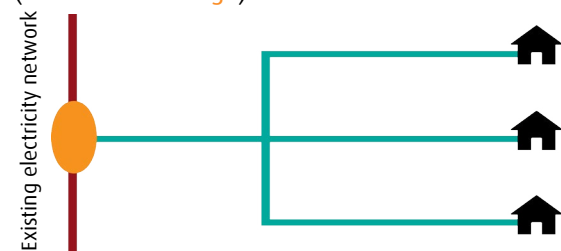
More information about appointing an ICP or IDNO can be found on our website here: <http://library.ukpowernetworks.co.uk/library/en/Connectionsquotations/worksinformation/4.1-information-common-to-all-quotes/4.1.12-appointing-an-ICP-or-IDNO/>

**NOTE:** Network reinforcement or 'non-contestable' work will be completed by UK Power Networks.

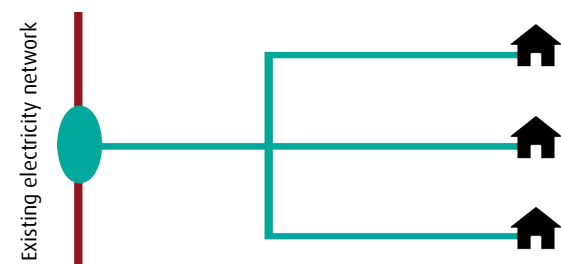
If **Option A** is accepted, UK Power Networks will carry out all the Contestable and Non-Contestable Works in accordance with your request, indicated by the diagram below:



If **Option B** is accepted, your appointed ICP will be responsible for installation of the new network (indicated in green). The final connection to the LV or HV network will be completed by UK Power Networks (indicated in orange).



If **Option C** is accepted, your appointed ICP will be responsible for the installation of the new network, including final connection, at either LV or HV (indicated in green).



### Diagram key:

- Existing network
- New Network installed by UK Power Networks
- New Network installed by an ICP

### What is an ICP?

An ICP (Independent Connections Provider) is a National Electricity Registration Scheme (NERS) accredited company that is entitled to build electricity networks to the specification and quality required for them to be owned by UK Power Networks.

### What is an IDNO?

An IDNO (Independent Distribution Network Operator) is a NERS accredited company who can build their own local network. The IDNO will continue to own this local network and provide all ongoing network services, including maintenance and 24-hour fault repairs.

### What can a NERS accredited ICP do?

A NERS accredited ICP can carry out work that is classified as “contestable”. For more information on the works an ICP can do please see the “What work can I go elsewhere for?” leaflet, which is available from [here](#).

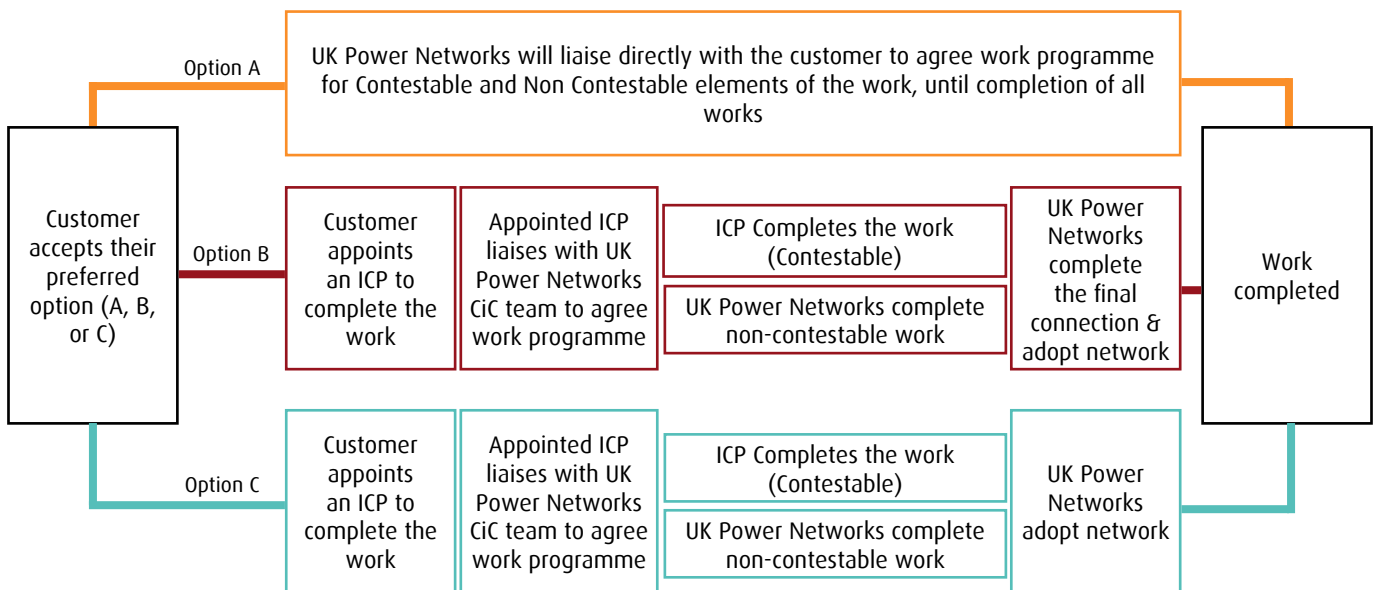
You can find a list of NERS accredited ICPs and IDNOs [here](#).

### What should I consider when deciding what option to proceed with?

UK Power Networks will complete all of the quoted work when Option A is chosen. If you are considering Option B or C you will need to make separate arrangements to appoint an ICP who will provide you with a quotation for the contestable elements of the work. You can share the convertible quote with them, so they can understand what they need to quote for (in addition to the UK Power Networks price). If you decide to use an ICP they will contact UK Power Networks to arrange the work, which will include a design approval process and, acting on your behalf, facilitating the completion of any non contestable and final connection work.

### When I've chosen my preferred option, what happens next?

The process below provides an indication of what happens next, depending on what option you've chosen.



### What if circumstances change and I want to choose an alternative option?

If you need to reconsider which option is right for you, please talk to the designer who originally quoted the work. We may need to provide you with a requote, depending on the circumstances, and whether or not the scope of work has changed, but in any event we will work with you to ensure your work can proceed without delay.